

## **SUSTAINABILITY POLICY**

It is the policy of Capital Support Services Ltd., to maintain a quality system designed to meet the requirements of ISO 9001:2015 & ISO 14001:2015 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the organisation.

Capital Support Services is committed to leading the industry in minimising the impact of its activities on the environment.

The key points of its strategy to achieve this are:

- Minimise waste by evaluating operations and ensuring they are as efficient as possible.
- Actively promote recycling both internally and amongst its customers and suppliers.
- Source and promote a product range to minimise the environmental impact of both production and distribution.
- Meet or exceed all the environmental legislation that relates to the Company.
- The Company will implement a training program for its staff to raise awareness of environmental issues and enlist their support in improving the Company's performance.
- The Company will encourage the adoption of similar principles by its suppliers.
- The company accepts responsibility for the harmful effects its operations have on both the local and global environment and is committed to reducing them.
- We will encourage our staff to consider fully the environmental implications of their work and the impact on them of environmental issues. We will share information with customers as appropriate.

Customer service is an essential part of the sustainability, quality & environmental process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and environment and its impact on customer service and of the products or service in which we provide.

**Sign: Mr Abdelhak Tighlit  
CEO & Founder**

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